



## Marlborough Town Council Police Report June 2017

Hello and welcome to this Community Policing Team report.

It has been another challenging time for Police all over the Country. Following on from the traumatic events in Manchester we are sadly all reminded of what devastation can be brought upon any of us at any time. But even in these difficult times what shines through is that the entire policing family and the fabulous public we serve are all able to work together to keep our communities strong and to support each other.

Our thoughts are with all the family and friends of those who have been affected by the tragic loss of lives in Manchester.

We cannot highlight enough the importance of communities coming forward with information on suspicious activity which could be linked to terrorism. **If you see or hear anything that could be terrorist related, act on your instincts and call the police, in confidence, on 0800 789321 or visit [www.gov.uk/ACT](http://www.gov.uk/ACT)**

Here in Wiltshire we placed Armed Police Officers in some of our more prominent locations, Salisbury being one of them, to reassure you all that we are here and will continue to do all we can to keep you safe.

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Moving forward, June will mark the start of the Summer Drink Drive campaign. Sergeant Gavin Brewster of the Wiltshire Police Roads Safety Unit said "With support from the public, our aim is to reduce the number of people who even consider getting behind the wheel whilst under the influence of drink or drugs".

Nearly one in five people who are convicted of drink driving are caught the morning after and do not realise that they can lose their licence if they are over the legal alcohol level. Taking the risk is a big one, you potentially risk peoples' lives and can receive a fine of up to £5000, a minimum 12 month driving ban and a criminal record.

Please plan ahead and if you are going to drink then arrange for alternative transport, it is never worth the risk.

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## **Calls to 101**

A frequent complaint we receive is that our 101 Call handling for Wiltshire remains below the standards we wish to deliver. There has been a significant shift in the way we manage our demand within the Police Service. The Community Policing Model recognises that the Police service is being asked to do more with less and helps to address this fact by resolving the problem at the first point of contact, whilst assessing the Threat, Harm and Risk associated with the contact without necessarily tasking an officer to attend in the first instance. The adage they work to in our Communication Centre is to get it right first time. Consequently, by doing more initially, this has seen an increase in waiting times for people to be answered. There are several factors that need to be considered here.

The first point is that under the CPT Model, calls for immediate help have seen an improvement. If calls were answered quicker and pushed through the system, this would not be the case. I hope this point is accepted as being the right stance.

The second point is that we have gone through, and continue to go through, a significant recruitment phase for many roles within the CPT. Police Officers, PCSO, Local Crime Investigators and Prisoner Transport Team members have all been recruited. Where do we find people with the right skills to do these roles? One area is our Communication Centre. These are members of Police Staff who have been trained in aspects of law and have good communication skills. It is not surprising that they then wish to use their training and continue to develop. Consequently recruitment and retention of staff is a significant factor, however to reassure you our Communication Centre Leadership team have a well-established rolling recruitment programme in place.

We are aware of the issue and exploring solutions including on-line reporting of crime, a more informative website and on-line chat and hope this different access channels will start to be available late summer 2017. We will not solve this issue overnight but are aware of our failings and are working hard to resolve them in order to deliver the best possible service to those who contact us. We hope this helps to put context to the current issues we are experiencing with the 101 system

Thank you for your continued support to Wiltshire Police.

Please follow us on:

**Twitter** <https://twitter.com/wiltshirepolice>

**Facebook** <https://www.facebook.com/wiltshirepolice/>

**Or sign up to Community Messaging** <https://www.wiltsmessaging.co.uk/>

## **COMMUNITY MESSAGING**

Working with our local communities, we have been developing ways to reach out to all our communities and keep everyone up to date with the latest information that matters to you in your area.

[feedback@wiltshire.police.uk](mailto:feedback@wiltshire.police.uk)

Through feedback and working with our local communities, we have developed the use of <https://www.wiltsmessaging.co.uk/> and are now sending out daily updates around crimes that matter to you in your area. This is enabling us to reach as much of our community as possible, as quickly as possible and impart any new crime prevention advice or information about incidents that may affect you in your community that we feel you need to know about.

We have received some very positive feedback around this and encourage you to speak to all members of your community and encourage them to sign up to Wiltshire Messaging. It is free and a very good way of keeping all our communities connected.

<https://www.wiltsmessaging.co.uk/>

## **CONTROL STRATEGY**

Below is our control strategy for your reference. This focuses on where how we conduct our operational Policing based on the Police & Crime Plan. We will continue to align our resources with the threat/harm/risks presented in line with the control strategy.

- Domestic abuse / Cyber Crime / High risk offenders / High risk victims



## **CURRENT SECTOR SERIES/ Exceptions**

Crime Exceptions are where the volume of crime exceeds the levels we would expect over a specified period. This is based on evaluation of data, over like to like periods historically.

For Marlborough the crime exceptions are dwelling burglaries and theft. The dwelling burglaries are partly due to a change in the way the home office classifies dwelling burglaries and partly due to an increase.

## **OTHER INFORMATION**

[feedback@wiltshire.police.uk](mailto:feedback@wiltshire.police.uk)

EVENTS... As we start heading in to Spring and Summer, many groups and individuals start to organize various events and gatherings. A toolkit is available from Wiltshire Council which gives fantastic guidance and advice for most types of events, including topics ranging from traffic management to toilets, and gives contact details for which agencies and departments need to be contacted when applying for various licences or road closures.

It can be found at <http://www.wiltshire.gov.uk/public-events-toolkit.pdf>

In essence, all organisers must be responsible for identifying any risks and putting in measures to remove or reduce them.

SPRING IS HERE... As the warmer weather starts to appear it is tempting to throw open the windows and leave doors ajar to allow for the fresh air to flow through, BUT, this is often an open invitation to opportunistic burglars. Please do be mindful about keeping windows closed, many modern windows allow you to lock them whilst slightly ajar and I would urge you to do this if you have the capability to do so. Even if you are only in the back garden having out the washing or mowing the lawn, please ensure that your front door remains locked. Don't give these opportunists any excuse to try their luck at your property.

For a detailed breakdown of the crime in your area visit...

<https://www.police.uk/wiltshire/>

## **PRIORITIES**

### **Dwelling and non-dwelling burglaries.**

Nearly 200 targeted patrols have occurred since this niche priority was created on the 26th October 2016 (at the commencement of CPT). Since the last Area Board meeting on 14<sup>th</sup> March 2017, we have experienced thirty nine burglaries in Marlborough and the surrounding villages, 11 of these were at a caravan site where 11 separate caravans were broken into, twelve were dwelling, seven were non-dwelling (sheds) and nine were commercial burglaries. This an increase on the previous two month period where there were only 17 reported burglaries and as such will remain a priority for the area.

Investigations are ongoing into twenty eight of these thirty nine recent burglaries with oversight being given by the areas Burglary Champion, this has led to several occurrences being linked to others and further enquiries established, in several instances forensic evidence has been recovered from the scene and suspects identified.

Wiltshire Police will be continuing to try and limit the number of offences by pro-active policing and ongoing policing operations in these areas.

Two rural crime operations have been completed in recent months. This involved local estate managers and gamekeepers, as well as our colleagues from Thames Valley Police, there are more planned in the coming weeks and months alongside our Special Constabulary colleagues.

Community intelligence is crucial for us to achieve this aim so please continue to report incidents, information and any concerns.

[feedback@wiltshire.police.uk](mailto:feedback@wiltshire.police.uk)

## Theft from motor vehicles

A determined effort has been made by the east community policing team to deal with theft from vehicles, particularly at beauty spots.

This policing priority has focused upon proactive, preventative interventions including a red route system of targeted patrols, (ninety one completed thus far), crime reduction work with The National Trust and English Heritage and increased signage and community engagement.

This has resulted in a marked reduction for this area – with 19 thefts from motor vehicles reported in a 60 day period, with only 5 of these being at beauty spots, two at Clench common, 2 at Postern Hill and one at Avebury all with items left in view and the remaining 14 being on residential streets, predominantly being theft of tools or items such as handbags left in clear view such as on the passenger seat or in a footwell.

Intelligence work is ongoing in relation to those nominals active in this area of criminality and policing operations continue.

Operation Esso was conducted on Saturday 29<sup>th</sup> April – this saw nineteen special constables active throughout our area including London Road in Marlborough and the A345 at Oare – a roads policing operation, involving active ANPR work, the use of UNIPAR machines for speed enforcement and assistance with response policing and this particular policing priority.

Such events are effective in keeping our communities safe. In total, 62 drivers were given words of advice for excess speed and the manner in which they were driving. Seven endorsable fixed penalty notices were issued for speeding during the operation which targeted the main causes of serious collisions on our roads, also known as the Fatal Four:



## Relevant series May 2017

**Add**

## Crimes in your area May 2017

**There have been 4 Burglaries in the Marlborough area.**

**2 people have had their purse stolen whilst out shopping.**

**There have been 4 thefts from shops in the Town.**

Your local officer is PCSO 6031 Mark Braithwaite. Email [mark.braithwaite@wiltshire.pnn.police.uk](mailto:mark.braithwaite@wiltshire.pnn.police.uk)