



NOVEMBER HIGHWAYS NEWSLETTER



Welcome to the November 2018 edition of my Highways Newsletter.

This publication is distributed monthly to members, town and parish councillors and other key decision makers.

Please take a few minutes to read it through. This month's newsletter looks at forthcoming events together with a number of services.

Cllr Bridget Wayman

Cabinet Member for Highways, Transport and Waste

AWARDS
Highways
Winner

Award for the Best Use of New Technology in the Highways Industry

POTHOLE-SPOTTER

We commit £8m to support local towns and communities

Wiltshire Council has committed £8 million to support towns and communities across the county.

A 12-month programme to deliver improvements to local highway maintenance including repair of potholes, improve white lining, weed removal, kerb and pavement improvements, verges and improved road signage will be implemented.

The council will use new funding allocated from Government this week, along with its own funding to deliver these significant improvements.

In addition, to support high streets and the local economy, the council has decided to suspend Sunday charges in all Wiltshire Council run car parks throughout the county.

The programme reflects what's important to local communities and recognises the pressures on high streets.

Cabinet member for highways, Bridget Wayman, said: "We have listened to our local communities and businesses, and I am pleased that we have decided to use both the funding from central Government and council funding to support our local communities and towns.

"We know that the local environment matters to our communities and this programme will make those visible improvements that we all care about.

"We have listened to feedback and acted. In recent years we have increased investment in Wiltshire's roads and this additional commitment will deliver further improvements."

Pauline Church, cabinet member for economic development said: "This re-affirms our commitment to supporting our high streets and local businesses. We need to do all we can to encourage shoppers and visitors across the county, particularly as we head into the important festive period.

"This programme of highway improvements, combined with the suspension of charging for parking on Sundays, sends a robust message that we are committed to supporting the local economy and that we listen and respond."

**STOP
PRESS**

"We have listened to our local communities and businesses, and I am pleased that we have decided to use both the funding from central Government and council funding to support our local communities and towns.

Cabinet member for highways, Bridget Wayman

**STOP
PRESS**

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Salisbury & Amesbury parking

Free parking for shoppers and visitors after 3pm
Salisbury Park and Rides free Mon - Sat

Christmas at the Museum - Saturday, December 15, 2018 - 10:00 to 16:00

In the lead up to Christmas, join the Salisbury Museum for a day of festive fun! They will be launching their Christmas trail, which will run until the end of the Christmas holidays and includes a present; there will be seasonal music; delicious festive treats at The Museum Café; storytelling from the team at Salisbury Library and a Christmas make and take. Let the festivities commence!

Salisbury Christmas Market transforms the heart of this beautiful medieval cathedral city into a winter wonderland with its authentic German market-style wooden chalets and festive events. Proudly returning to the historic Guildhall Square for the 7th consecutive year, the Salisbury Christmas market 2018 will see the return of many award-winning exhibitors and products plus an exciting calendar of seasonal events throughout the city. The market takes place from the 29 Nov 2018 to 23 Dec 2018.

Salisbury's Guildhall Square will host it's first ever real ice rink this Christmas! 29th Nov to 6th Jan.

Amesbury annual Christmas market is being held on Wednesday 6th December in the High Street. There will be lots of local crafters with stalls in The George Hotel & New Inn. Santa will be there as well as various outdoor stalls and food vendors.

Amesbury Christmas Craft Fair 24 Nov 2018 10:00-14:00 Where: Wyndham Hall, Church Street, Amesbury, Salisbury, Wiltshire, SP4 7EU



BODY-WORN VIDEO CAMERAS

Wiltshire Council will begin issuing the cameras to authorized officers within the council from Monday 19th November 2018.

The cameras have been introduced following the positive experience of body-worn video by Wiltshire Police, who will be supplying the devices.

The use of the cameras will be monitored and evaluated following the roll-out which will then inform any future decisions on the opportunities they provide.

The anticipated benefits of the cameras include:

- improved evidence to support investigations. This will provide supportive evidence of parking offences.
- a reduction in complaints against the issuing of incorrect tickets or actions by officers and staff
- a reduction in abusive behavior against officers. Regrettably council officers continue to receive unacceptable abuse.
- a reduction in challenges due to better evidence
- greater transparency of enforcement action by officers
- a deterrent in certain confrontational situations

The cameras, which record both video and audio, will only be used when it is proportionate, legitimate and necessary.

They are used overtly which means they will be clearly visible and worn on the outside of an officer's uniform or headwear.

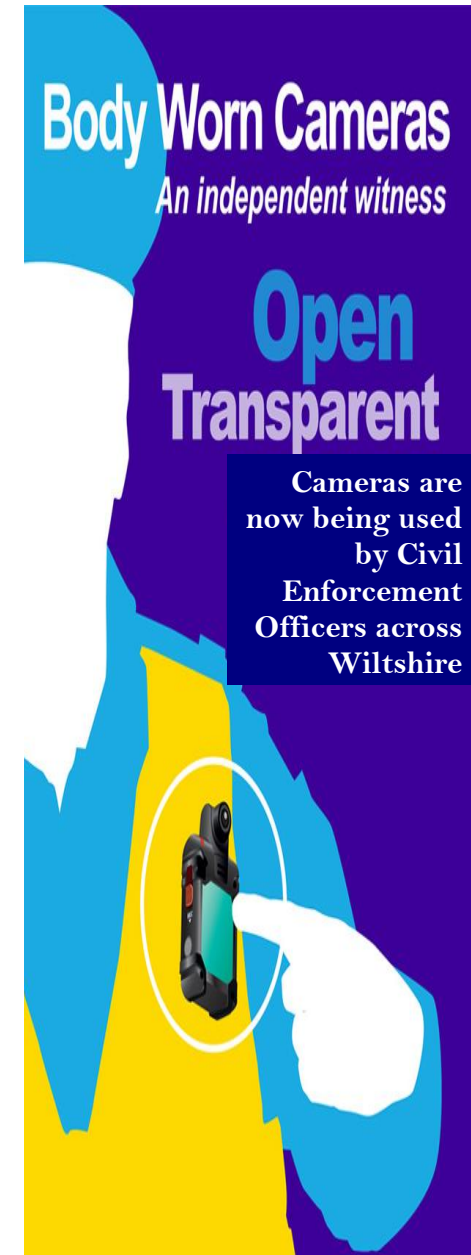
When it is in operation, a flashing red light will appear on the camera and officers will advise members of the public that the camera is in use.

Although the cameras will be worn during an entire shift, they may only be turned on when an officer is responding to an incident or working on certain policing operations. They cannot be used for general patrolling or for continuous, non-specific recording.

The evidence they record will be used to corroborate but cannot replace evidence from other sources such as eye witness accounts and still photographs.

The introduction of the Body Worn Cameras has been a collaborative partnership internally within the council with the Programme Office, Information Governance and Parking Services. The council is also very grateful to Wiltshire Police for their advice, support and guidance.

Cllr Mrs Wayman, Cabinet Member for Highways, Transport and Waste said: "Body-worn video is now widely used across the UK and research has revealed numerous benefits for those using it. At Wiltshire Council we wanted to be sure that the benefits would outweigh any negatives, and the development of the products and solutions over the years. Having seen the results from our partners in the police, we are confident that the time is now right to adopt the use of the cameras in our Parking Services section." "We anticipate they will be a key tool to providing vital evidence to support our customers, staff and the council."



Objectives of Civil Parking Enforcement

The aim of Civil Parking Enforcement is to ensure compliance with the restrictions. Our mission is to enforce the restrictions to meet the councils' objectives and maximum the benefits of the council's limited enforcement resources.

The imposition of Penalty Charges is intended to ensure compliance with the restrictions and not to raise income. The restrictions and the enforcement that support them are designed with the aim of:

☐ Improving road safety, access and traffic flow.

To ensure the restrictions achieve their intended benefit, there are regular patrols of priority areas. Enforcement is focused on areas where there is the greatest pressure on parking, highest volume of traffic and at times when the controls are most needed.

☐ Improving the local environment.

Enforcement plays an important part in encouraging people to comply with parking policies and in achieving the objectives: reducing congestion and pollution can only be achieved with appropriate parking.

☐ Improving the quality and accessibility of public transport.

Parking enforcement assists by deterring parking on bus routes, bus stops and taxi ranks.

Particular priority is given to ensuring Blue Badge holders can park. Enforcement against those who abuse disabled facilities is a high priority.

☐ Managing and reconciling the competing demands for kerb side space.

In areas of Wiltshire the residents' parking scheme reserves a proportion of space for residents' permit holders, but also provides time-limited spaces for visitors. The restrictions and policies that are agreed are supported by regular enforcement patrols.

Enforcement Priorities

Where restrictions apply, our priorities are vehicles:

- ☐ causing a safety issue,
- ☐ restricting access and traffic flow,
- ☐ parked in disabled parking spaces without a Blue Badge,
- ☐ not displaying a valid permit in permit holders' parking spaces,
- ☐ committing other contraventions which do not comply with the parking orders.

As you can see the enforcement of the regulations covers a considerable area. This does mean that the council's limited resources have to work flexibly and be prioritised. Where there are infringements of parking restrictions these should be reported to the council @ parking@wiltshire.gov.uk. Requests will be prioritised against the above criteria and scheduled accordingly.



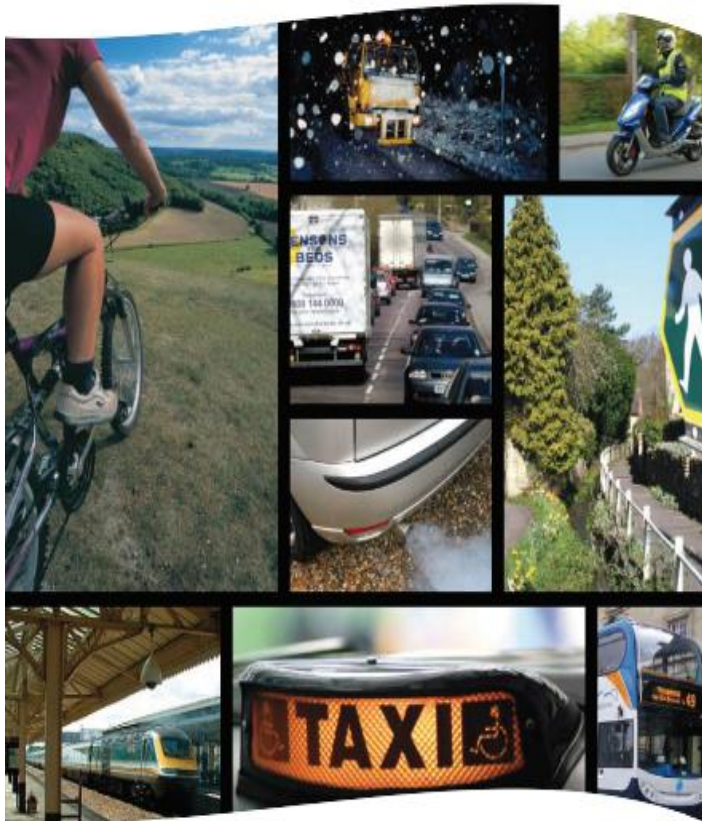
New parking arrangements Now In Place

The new parking arrangements came into force on the 19th November 2018.

Below I detail the changes:

Wiltshire Local Transport Plan 2011 – 2026

Strategy



- *Sunday parking charges will be suspended until further notice.*
- *Bank / Public Holiday parking will become chargeable, unless there are agreements in place with the local town councils for a free parking scheme, these are funded locally.*
- *The council's current public (provided by the council's Parking Services Section) free of use car parks will become chargeable. However, the management of the majority of these free car parks are being transferred to local providers (town/ community groups etc.). Hence, unless these providers decide to pass the management back to the council at a future date, there will be little change on the ground and they will remain free to use.*
- *Season Ticket charges will rise. However, following feedback from the Traffic Regulation Order consultation this will be phased over two years, so mitigate a 'one off' increase. New charges will not be made until the expiry date on season tickets after November. Hence customers purchasing annual season tickets in October 2018 will not see an increase until October 2019. With that increase being the lower phased charge for a first year season ticket.*
- *Residential Permits are changing, but not at the 2017 consulted charges. I have decided to reduce the proposed charge to the below:*
 - *£50 for the first permit and £70 for the second permit (at the same address) in limited waiting zones; and*
 - *£80 for the first permit and £100 for the second permit (at the same address) in residents' only zones.*

Painting the town yellow in Chippenham



Chippenham residents are invited to take part in a “Yellow Fish” campaign on Saturday 17 November to raise awareness of water pollution.

Many people are unaware that the majority of open drains you can see are surface drains, designed to take rainwater directly to the nearest stream or waterway. Any oils, paints, solvents or chemicals poured down these drains directly enter the local watercourse and can have huge impacts on wildlife.

Working with Chippenham Town Council and community leaders, the Yellow Fish campaign is a community-led initiative led by Bristol and Avon Rivers Trust (BART) and supported by Wessex Water as part of an ongoing project to engage with the local Chippenham community.

On the day, participants will be given a free guided walk round the local streets to “paint” yellow fish – using temporary non-harmful chalk-based paints – alongside roadside drains, as well as putting up information posters about the campaign.

Drainage systems

Highway drains help to keep water off the road and make it safe for drivers and other road users.

We look after roadside drains, ponds, lagoons, pumping stations and soakaways which drain water from the road. Highway drainage systems are not designed to remove water from nearby land or properties or to act as an overflow for land drains, watercourse or sewers.

How you can help

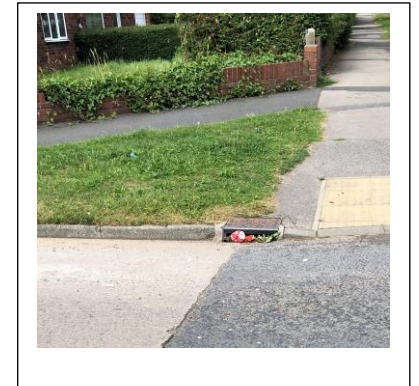
At this time of year it is particularly important to be mindful of highway drainage issues and give a bit of extra thought to helping us, help you.

There are some things you can do to help keep roads free from water:

- don't tip waste such as concrete and oil down the drains as this can block the pipes and contaminate nearby streams, rivers and land
- park your car somewhere else if you see signs telling you that cleansing will take place. We can't clean the drains if your car is in the way
- if fallen leaves are covering the gully grills and you can safely remove them then please do.
- ask the Parish Steward on his scheduled visit to clear leaves from on top of gullies.
- report blocked gullies that will cause house flooding or road safety issues to the council through our Website or MyWiltshire App.

When removing leaves from drains, be careful not to step into traffic on the road and be aware of pedestrians on pavements.

Don't lift the drain covers or put your hands into the drain as there might be sharp objects you cannot see. Wearing gloves is always a good idea if you are clearing leaves by hand.





Festive Lighting

Festive and Christmas lighting adds greatly to the appearance of towns and villages during Christmas and special events, and it is encouraged as they can play an important role in community life.

Installing or connecting decorations to street lighting columns, or placing decorations over a road, needs to be done safely and it is necessary to get permission from the Council and arrange to pay your energy supplier for the energy used.

The Council has adopted guidance and procedures which must be followed in order to reduce the potential risks associated with festive lighting. In order to obtain approval, applicants have to provide information on the lighting to be installed and the connections proposed.

Energy Saving

In response to requests from communities in 2010 the Council implemented a scheme, initially in rural areas, to reduce unnecessary lighting by introducing part night lighting where some of the street lights are turned off between midnight and 5.30am. This saves energy, and reduces the Council's carbon footprint.

The part night lighting was subsequently introduced in the larger urban areas from 2014. The lighting is usually operated as follows:

About half the street lights operate for part of the night. Generally they are off between midnight and 5.30am.

Lights at junctions, pedestrian crossings and where required for safety remain on all night.

Lighting where there are CCTV systems, in town centres, and in areas where crime is a problem remains on.

The operation of the lights is monitored and alterations may be made to their operation, especially if requested by the police.

The Council has an aging lighting stock. Older units are being replaced by LED and energy efficient units as funding allows. Where LED lighting is used it is generally be subject to dimming to reduce energy consumption when traffic levels are low.



Sponsorship of Roundabouts

Where roundabouts or other landscaping maintenance is sponsored by third parties sponsorship signs may be provided. Regulations regarding placement of sponsorship signs within the public highway are covered under section 115(e) of the Local Government Miscellaneous Provisions act 1982.

The Council may issue licences, normally for a ten year period, to enable town and parish councils to enhance the maintenance of roundabouts and the surrounding streetscene amenity.

Any signs placed on the roundabouts must be approved by the Council as local highway authority and comply with the following:-

The sign face:-

1. Should not exceed 0.3 sq metres in area.
2. The sign must contain the wording "Sponsored by" or "Sponsors of"
3. Should not be made of reflective material.
4. Should not use colours that closely resemble traffic signs.
5. Should not contain open hours, telephone numbers and e-mail addresses.
6. Should not promote alcohol, tobacco, political parties or business of a sexual nature.
7. Should be discreet and respect its surroundings.
8. May be illustrated with the maximum of 2 emblems i.e. the Town Crest and the Sponsors logo.

The sign should be erected:-

1. The posts must be erected by the highway authority or an accredited contractor, taking measures to protect underground services and apparatus.
2. At low level between 300mm and 900mm above ground.
3. On a separate post from any sign.
4. Where it does not obstruct sight lines and vehicles.
5. Where it will not be so distracting or confusing that it creates a hazard for, or endangers, road users who are taking reasonable care for their own and other safety.
6. Where it will not present a hazard to pedestrians.



Roundabouts with a sponsorship agreement with the local town or parish are not maintained by Wiltshire Council.

Wiltshire Council will forward any requests for maintenance to the responsible council for their information.

Flooding on the Highway

Roads have features designed to take surface water off the road, including drains, gullies, grips and ditches. Highway drainage usually has capacity for rainfall falling on the road and footway. It does not have capacity to accommodate surface water running off fields, gardens and adjoining land. Exceptional rainfall, surface water runoff from adjacent land, and rising river levels can cause roads to flood even when the drainage is in good working order.

Highway drainage problems are identified by the regular inspections of the network, by reports through MyWiltshire, or as a result of calls from the public or town and parish councils, and appropriate action is taken to deal with the identified problems.

Sometimes flooding is caused by burst water mains, and the relevant water company is responsible for repairing these.

The drainage ditches alongside rural roads are usually the responsibility of the adjoining landowner to maintain. The highway authority has the right to discharge water into them. Landowners should ensure that ditches and watercourses are properly maintained in order to reduce the risk of flooding.

Flooding can occur because of rising rivers, surface water run-off or rising groundwater levels. In severe cases it may be necessary to temporarily close roads to traffic for safety reasons.

The Council investigates flooding incidents to determine whether flood prevention or drainage improvement measures would be viable. In some cases it may not be practical or affordable to prevent flooding, and mitigation measures may have to be considered to reduce the impact.

Flood risk in Wiltshire is primarily managed through the Operational Flood Working Groups (OFWGs), which are chaired by elected Councillors, and usually attended by the Environment Agency, Water Companies, Highways England, Network Rail, and town and parish council representatives.

The priorities for considering flood alleviation measures are assessed against the following criteria:

- (i) High speed road standing water
- (ii) Property flooding
- (iii) Highway flooding
- (iv) Land flooding
- (v) Agricultural land flooding.

The OFWGs work with land owners, town and parish councils and others to resolve flooding issues.



Trading on the Highway

Trading from the highway is discouraged for safety reasons, but it is recognised that there can be situations where trading may be carried out in a safe manner, and may have benefits to the highway user. Planning permission may be required, and other legislation may be applicable.

Where trading from the highway is likely to have an adverse effect on safety, or likely to cause a significant obstruction, the Council will take appropriate measures to keep the highway safe for road users.

There is an increasing demand on Highway Authorities to allow tables and chairs on the highway outside restaurants and cafes, especially in pedestrianised areas. In some cases this can be part of a 'Street Scene' project or other urban improvement scheme.

Licences may be granted subject to the approval of the Highway Authority. Provided that free and safe passage for pedestrians can be maintained then such an arrangement may be beneficial, but each case has to be considered on its merits and site specific conditions may be included to ensure reduced risk to the highway user.



Scaffolding and Hoardings on the Highway

The law requires that scaffolding operations are properly planned and carried out. It is necessary to have adequate insurance cover in the form of a public liability policy.

A licence must be obtained from the Wiltshire Council for any scaffolding work on the public highway. The licence sets out the standards on such matters as lighting, signing, guarding, protection and maintenance of public passage and any other issues that are site specific. Consideration is given on an individual basis to each application, and site specific conditions may be included to ensure safety.

Skips on the Highway

Before placing a skip on the highway it is necessary to obtain permission in the form of a licence from Wiltshire Council. It is necessary to prove that there is adequate insurance cover in the form of a public liability policy.

Consideration is given on an individual basis to each application, and site specific conditions may be included to ensure the risk to highway users is minimal.

Advisory Disabled Parking Bays

A disabled parking bay is a parking space in a residential area, marked with white paint with the words 'disabled' at the edge of the box.

A disabled parking bay can be used by any Blue Badge holder, and is not exclusively for the applicant's use. The parking bays are advisory only and not enforceable. A nonblue badge holder may park there without being penalised. Wiltshire Council can mark disabled parking bays on the highway if the resident requesting the disabled parking bay meets the required criteria and if the Council's highways team approve the location.

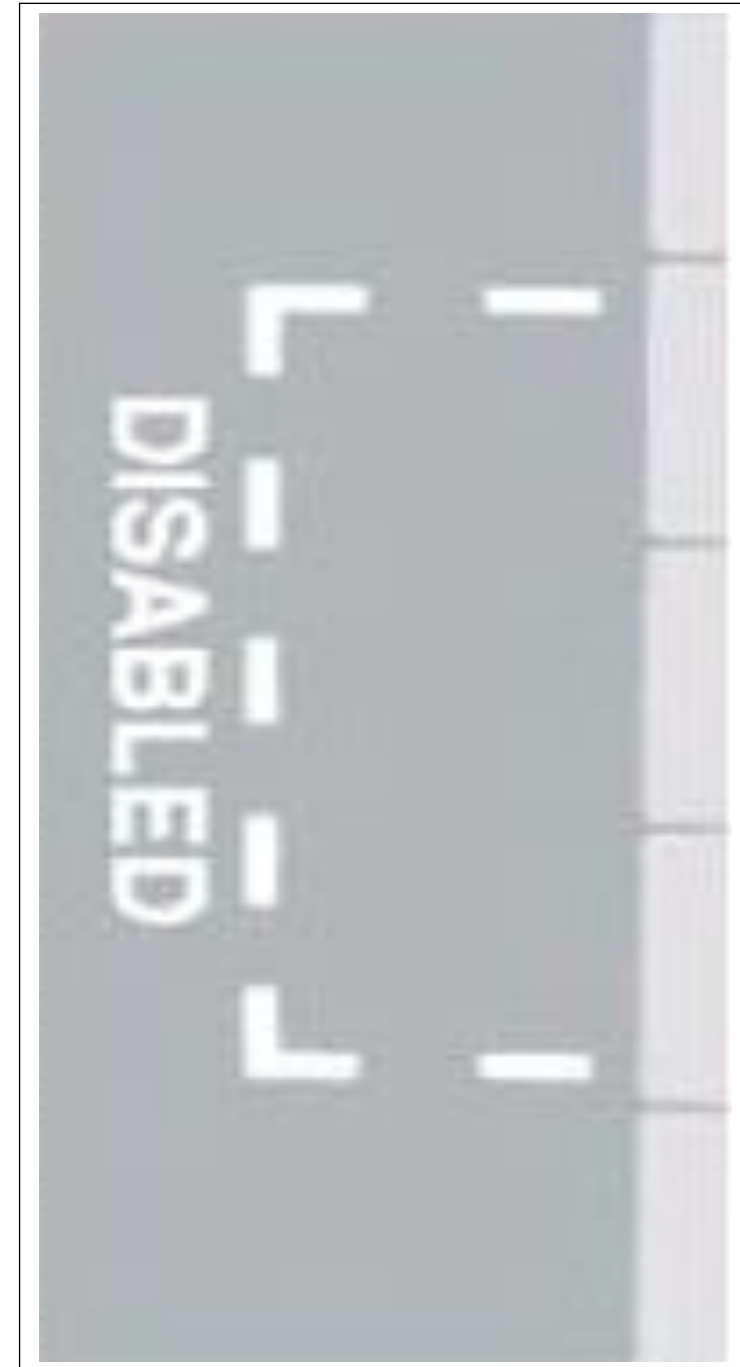
To be considered for a Disabled Parking Bay, an assessment will be undertaken by an Occupational Therapist employed by Wiltshire Council Adult Social Care. The Occupational Therapist will use the guidance in the Occupational Therapy guidelines to decide whether a disabled parking bay is indicated. To request an assessment a referral should be made to the Adult Social Care Team on 0300 456 0111 or email:

customeradvisors@wiltshire.gov.uk.

When the Occupational Therapist has agreed that the person is eligible for a disabled parking bay, the highways team will assess the location to ensure that it is safe. If the location is approved by the highways team, arrangements will be made for the bay to be painted and an indicative date for carrying out the lining will be given, subject to weather conditions and access arrangements.

The painted lines forming the advisory disabled parking bay markings usually last for about five years. Should an existing parking bay require re-painting, the resident should contact the Adult Social Care team in the first instance on 0300 456 0111. If the provision of the disabled parking bay is still appropriate, the Adult Care Team will contact the Highways Team to arrange the re-painting.

Advisory Disabled Bay Markings are not provided in areas subject to other waiting restrictions as they cannot conflict with legal restrictions.





Disposal of waste at HRCs

The centres are provided in order for the council to comply with its duty under the Section 51 Environmental Protection Act 1990. This requires the council to provide places where persons **resident in its area** may deposit their household waste, free of charge.

Whilst councils have a statutory duty to provide places where residents can dispose of their household waste free of charge, councils can operate restrictions in respect of household waste brought to HRCs by **non-residents** (i.e. from charitable organisations, schools, housing associations, etc).

Indeed, it has no duty to receive waste from these organisations. Section 51 of the EPA 1990 also allows councils to exercise restrictions to non-household waste brought in by residents. This would typically include applying charges for the acceptance of soil, rubble or tyres, or deciding not to accept these at the sites at all.

Wiltshire Council continues to assess whether charges for these materials should be applied given the increasingly challenging financial constraints it is operating under. However, we currently have no systems in place in order to progress any charging for waste at our sites.

In addition, the household recycling centres are not licensed to accept commercial waste, which would include waste collected by town and parish councils, as this would be categorised under the EPA 1990 and Controlled Waste Regulations 2012 as commercial waste.

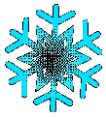
Disposal of additional street cleansing arisings (sweepings and litter)

As this material will need to be treated as being commercial waste, town and parish councils have a number of chargeable disposal options available to them. I have listed a few below, but others may be available:

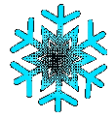
- Hills, Lower Compton: <https://www.hills-waste.co.uk/our-sites/>
- Grist Environmental: <http://www.gristenvironmental.com/>
- MJ Church <https://mjchurch.com/services/waste-disposal-facilities/>
- Crappers, Swindon: <https://www.crapperandsons.co.uk/>

Winter Service





Highway emergency team



Bill Parks

Head of Local Highways and Highway Emergency

In charge of all major highway incidents, including snow events

Simon Rowe

Operations Manager -

In charge of all operations when an highway incident occurs



Chris Clark



Paul Bollen



Matt Perrott

Duty Engineers

Manage day to day highway operations

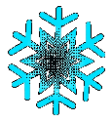
On call 24hrs a day seven days a week

When the control room opens during major highway incidents

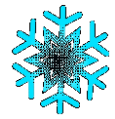
Highway and Transport Officers

Decision to call a major highway event and team make up will depend on the highway emergency as defined by Head of Local Highways and Highway Emergency (Bill Parks)





What is maintained and when?



Wiltshire Council's gritting and winter maintenance routes are undertaken in compliance with the national guidance with priority given to the strategic and primary network.

Advice to travellers is given before and during weather events to allow them to first consider the importance of their journey and then, if needed, plan their routes.

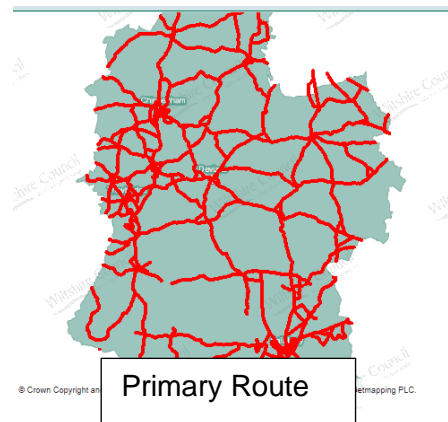
In the snow event at the beginning of March, the authorities responsible for travel safety (Wiltshire Council, Highways England, police etc.) advised "only to travel if critical", with critical being a life threatening event. We stated that we would focus on our strategic network for critically required traffic movements.

Once we were confident we were in control of the strategic network, we then expanded the maintenance area to the primary network. When the primary network was open, the advice was then given that drivers could now commence driving with care on the network, but with a warning that non-maintained areas may still be inaccessible.

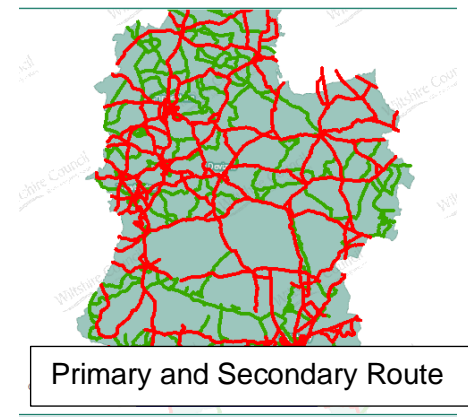
Only after the primary and secondary networks are under control can we look at other areas. This is the reason why we work with many partners throughout the county to address those areas we are unable to cover when adverse weather is occurring.



Strategic Route



Primary Route



Primary and Secondary Route

Gritting and Snow Clearance Priority Routes

Self Help Options?



There are approximately 1600 salt bins located across the county of Wiltshire in strategic locations.

The bins are filled by Wiltshire Council in preparation for the start of the winter season and are for the use of the local communities to assist with snow and ice clear on the public highway.

Using salt bins effectively:

- Salt is most effective when spread before the snow falls
- Clear snow before spreading salt. Adding a small amount of grit/sand to the salt is more effective during snow fall
- Spread salt thinly; just one tablespoon is enough to treat 1 square metre
- Attempt to create a safe route through a path/ street, rather than clearing the full width of a road
- Beware of traffic, wear bright clothes and work with neighbours
- Do not spread salt in the rain - it will only wash away
- If a bin is empty, use table salt instead

PEAS Scheme 2018/19 (Parish Emergency Assistance Scheme)

Wiltshire Council will once again be running the PEAS scheme this year. The scheme gives local parish councils the opportunity to pick up materials and items that will assist during a weather emergency situation. Any parishes who are not already part of the scheme should contact the weather team for further information. The kit that is currently available is as follows:

- 25kg Bags of Salt
- Gel Sacs
- 'Flood' Signs
- 'Drive Slowly Through Flood Water' Signs
- Flood Warden Tabards
- Snow Warden Tabards

The dates for collection are currently as follows
Warminster Depot – 18th / 19th / 20th October
Highpost Depot – 8th November
Marlborough Depot – 9th November

If you would like to request equipment or rearrange delivery to a closer depot please contact Weather Team / 01225 718340 / weather.team@wiltshire.gov.uk





Other action

Neighbouring authorities and partner organisations

Wiltshire Council works in partnership with its neighbouring authorities to maximise the use of shared resources. Hence where roads cross boundaries, authorities will continue to grit the length of road to ensure there are no sudden changes in maintenance on that length of road.

We work with authorities such as Highways England to ensure plans are in place for disruption at any time of the year.

There is regular contact with all the emergency services, public protection and supporting services to ensure all services are co-ordinated.

Local farmers

We have contractual arrangements with several local farmers across the county to call upon when there are adverse weather conditions to assist with snow clearance and other important activities.

Local communities and services

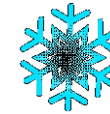
Many town and parish councils also have a snow warden and we can give advance notice to them about severe weather. In addition, salt is supplied to many schools to maintain the car parks and keep their facilities open.

Parish stewards and other services

The scheduled parish steward service to town and parish councils will be suspended during times of adverse weather. Resources from other services that cannot operate in adverse weather conditions (road sweeper/ litter collection/ grounds maintenance/ highway services etc.) are diverted to reactive works.

Keeping people updated

During winter, people can receive updates on both the weather and road conditions on Twitter by following @WiltshireWinter and @WiltshireRoads with regular updates also being given on the radio and other media outlets.



Remember

- Never assume a road has been salted or is free of ice
- Do not use salt from salt bins to treat private property
- In extreme cold temperatures salting will not prevent the formation of ice
- It takes time and movement of traffic to activate salt to melt snow or ice
- Rain or melting snow washes salt off the road, meaning ice can form again
- Help yourself and others by clearing snow and ice outside of your property

Self help

Helping yourself and others

There's no law stopping you from clearing snow and ice on the pavement outside your home or from public spaces. It is unlikely you will be held legally responsible for any injuries sustained on the path if you have cleared it carefully.

Tips for clearing snow and ice:

- Use the correct tools: warm clothing, shovel and salt
- Clear the snow or ice early in the day
- Use salt or sand - not water
- Take care where you move or shovel the snow
- Look after yourself
- Be a good neighbour
- Keep it tidy

Driving in winter conditions

Driving in adverse weather conditions is more difficult if you and your vehicle are not prepared.

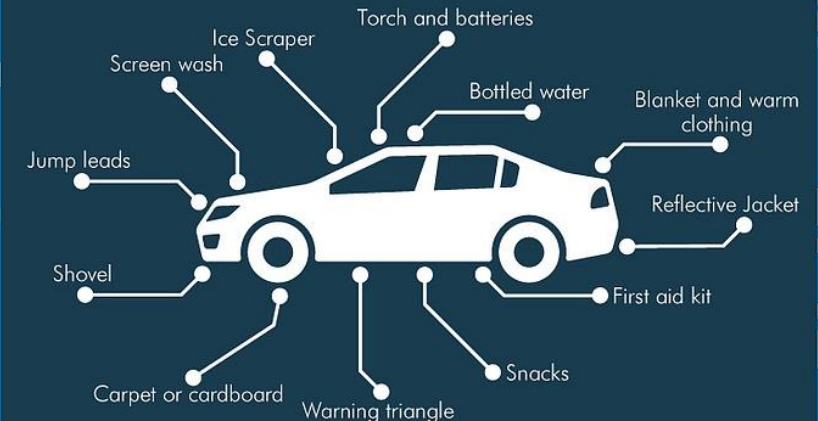
Is your journey absolutely necessary?

- Plan your journey on main roads, as these will be salted and avoid short cuts
- Listen to local radio for weather and traffic information
- Always carry spare warm, waterproof clothing in case you breakdown.

How to prepare your car for winter

Winter Survival Kit

Hope for the best but prepare for the worst with a few essential items to keep in your boot this winter



Prepare your vehicle



- ☒ Check your anti-freeze levels



- ☒ Check tyre pressure



- ☒ Add de-icer to screenwash



- ☒ Refill gas tank when 1/2 empty



- ☒ Keep jump leads in boot



- ☒ Carry an emergency kit

Useful sources of info:

Highways & Streetscene:

Report a highway issue:

<http://www.wiltshire.gov.uk/mywiltshire-online-reporting>

Road work notices on Wiltshire Council roads:

<http://streetworks.wiltshire.gov.uk/map.aspx>

Road work notices on Highways England roads:

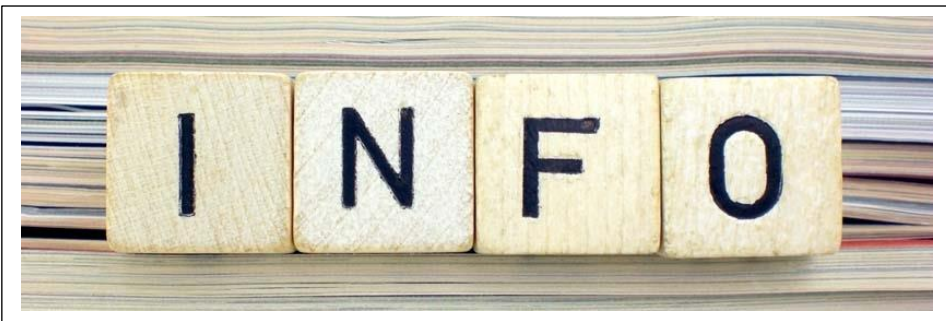
<http://www.trafficengland.com/>

For areas on amenity grounds we maintain:

<http://www.realitygeo.com/explorer.aspx?cfg=wiltsg>

Winter Maintenance advice:

<http://www.wiltshire.gov.uk/highways-gritting-snow-clearance>



Parking

Find a car park:

<http://www.wiltshire.gov.uk/parking-car-parks>

Apply for a Blue Badge

<https://www.gov.uk/apply-blue-badge>

Buy a permit:

<http://www.wiltshire.gov.uk/parking-permits>

Car Park Info:

<http://www.wiltshire.gov.uk/parking-information>

Local Highway Service

Skips & Scaffolding

- On-street licencing

Cyclic Maintenance

- Statutory reactive masonry repairs (footways etc.)

Drainage Works

- Gulley emptying

Verge Maintenance

- Rural verge cutting

Tractors

- Safety and statutory cutting maintenance

Mechanical Large Sweeping

- Safety and statutory sweeping

Line & Signs

- Safety and statutory provision

Parish Stewards

- Local highway priority services

Sewerage Works

- Commercial emptying service

Streetscene Service

Skips & Scaffolding

- On-street licencing

Amenity Street Cleansing

- Grass cutting and grounds
- Street Cleansing

Public Conveniences

- Park and Rides etc.

Play Park Inspection

- Safety inspections only

What Do The Services Cover?



Parking Services

Maintenance of car parks

- Hard area maintenance and machines

Enforcement

- On and off street

Processing and appeals

- Relating to enforcement

Permit Schemes

- Season, resident, staff etc.

Event Parking

- Bay suspensions

Free Parking Schemes

- Incentive schemes





Cllr Bridget Wayman
Cabinet Member



Parvis Khansari



Cllr Atiqul Hogue
Portfolio Holder



Bill Parks

LOCAL HIGHWAYS



Adrian Hampton



Simon Rowe -
Operations Manager



Malcolm Beaven
Area Highway Manager
Northern



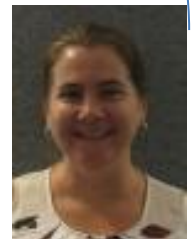
Chris Clark
Area Highway Manager
Central



Lisa Lowton
Streetscene
Manager



Tim Woolford
Area Highway Manager
South



Jo Pattison
Parking
Manager

YOUR ENGINEER



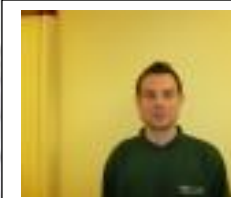
Warminster/ Westbury
and Trowbridge CAB
Pat Whyte



Devizes and
Pewsey CAB
Richard Dobson



Bradford on Avon &
Melksham CAB
Andy Cadwallader



Chippenham and
Corsham CAB
David Arnup



Malmesbury and
Calne CAB
Matt Perrot



Royal Wootton Bassett/
Cricklade and Marlborough
CAB
Martin Cook



South West CAB
David Button



Salisbury and
Southern CAB
Graham Axtell



Tidworth and
Amesbury CAB
Andy Cole



Denise Nott
Countywide Technical

LOCAL HIGHWAYS



Western and Southern
Craig Campbell

STREETSCENE



Northern and Eastern
Fiona Waind

Local Highway Contact Details

Highway – Email	Community Area Board
centralhighways@wiltshire.gov.uk	Warminster
centralhighways@wiltshire.gov.uk	Trowbridge
centralhighways@wiltshire.gov.uk	Westbury
centralhighways@wiltshire.gov.uk	Corsham
centralhighways@wiltshire.gov.uk	Bradford on Avon
centralhighways@wiltshire.gov.uk	Chippenham
centralhighways@wiltshire.gov.uk	Melksham
Highway – Email	Community Area Board
NorthernHighways@wiltshire.gov.uk	Malmesbury
NorthernHighways@wiltshire.gov.uk	Malborough
NorthernHighways@wiltshire.gov.uk	Devizes
NorthernHighways@wiltshire.gov.uk	Pewsey
NorthernHighways@wiltshire.gov.uk	Calne
NorthernHighways@wiltshire.gov.uk	Royal Wootton Bassett & Cricklade
Highway – Email	Community Area Board
southernhighways@wiltshire.gov.uk	Southern
southernhighways@wiltshire.gov.uk	South West
southernhighways@wiltshire.gov.uk	Salisbury
southernhighways@wiltshire.gov.uk	Amesbury
southernhighways@wiltshire.gov.uk	Tidworth
Street Cleaning & Amenity – Email	Community Area Board
streetscene@wiltshire.gov.uk	Whole County
Parking – Email	Community Area Board
ParkingServices@wiltshire.gov.uk	Whole County